

Although replacement PVCu and aluminium window, door and conservatory products are predominantly maintenance free, you should take care to follow the guidelines below to ensure you receive years of trouble free service.

HOW TO CLEAN AND CARE FOR YOUR WINDOWS & DOORS

PVCu, Aluminium and Timber Frames

- **DO** clean window and door frames with a mixture of mild soap and water.
- **DO** test cleaners on an inconspicuous area.
- **DO** rinse completely with clear water, then wipe dry with a soft cloth.
- **DO** clean tracks and drainage holes.

- **DON'T** use a razor blade, putty knife or abrasive pad.
- **DON'T** use a high pressure spray nozzle when rinsing your windows after washing.
- **DON'T** damage or block drainage holes.
- **DON'T** leave a key all the way into the barrel on the inside of your door, as you won't be able to lock or unlock it from the outside. If you must leave a key on the inside when you go out, pull it out half an inch and check you can operate a key from the other side.

HOW TO CLEAN AND CARE FOR YOUR GLASS

- **DO** clean glass with a mixture of mild soap and water.
- **DO** rinse completely with clear water, then wipe dry with a soft cloth to avoid water spots.

- **DON'T** wash glass in direct sunlight, as this causes streaks.
- **DON'T** use petroleum-based cleaners, or caustic chemicals on your glass as they may cause permanent damage to finish of the glass.
- **DON'T** use a razor blade, putty knife or abrasive pad to clean the glass.
- **DON'T** use a high pressure spray nozzle when rinsing your windows after washing.

HOW TO CARE FOR THE MOVING PARTS AND HARDWARE

- Vacuum dirt from cill and track areas regularly, and before each washing.
- Check to make certain that drainage holes are clear of dirt or obstructions. Use a small, soft brush to clear openings. (Drainage holes can be found outside the window or door in the bottom of the frame.)
- Moving parts in hardware components should be lubricated regularly, eg with 3 in 1 oil.

HOW TO REDUCE CONDENSATION

You may have noticed that a glass containing an iced drink “sweats” on a hot day. There is nothing wrong with the glass when this happens, nor is there anything wrong with your window if you experience condensation. It is the result of a higher air moisture content contacting lower temperatures on the glass. The higher the interior humidity and the lower the outside window temperature, the more condensation can occur. To reduce condensation:

- Keep your rooms well-ventilated: open windows and doors whenever possible to allow interior moisture to escape eg from cooking and washing activities.
- Keep night vents open.
- Try to avoid wide fluctuations in the level of heating.

CHECKLIST

- Clean all frame surfaces
- Clean cill track and drainage holes
- Check the hardware is operating smoothly
- Check roller operation if present
- Check the weatherstrip
- Check and lubricate hinges, tracks, locks and handles with 3 in 1 oil
- Check for evidence of condensation

**AND DON'T FORGET TO CALL AND
ARRANGE YOUR ANNUAL INSPECTION!**

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